

What should we bring?

For you...

- ◆ Comfortable clothing and personal items if you are intending to stay with your child overnight.
- ◆ Medicare and other health insurance fund information.
- ◆ X-rays or other relevant scans.
- ◆ Books or other reading material/activities.

For your child...

- ◆ Favourite blanket, pillow or stuffed animal or doll.
- ◆ Special toy, books, game or video.
- ◆ Pyjamas, toiletries, disposable nappies (if used).
- ◆ Pacifier or sippy cup.
- ◆ Infant formula (if necessary).
- ◆ Any other special items/equipment required for your child.

Please do **NOT** bring in any valuable items or electrical equipment.

Please contact the hospital if you need further information about your child's admission



Standard 1 - Governance for Safety and Quality in Health Service Organisations

Frequently asked questions

Does South Perth Hospital have a canteen/kiosk where I can buy food, gifts or flowers?

No we don't have these facilities. We provide boarders with tea and coffee making facilities and meals during their stay. There are two cafes within a short walking distance. For greater choice, the shopping precinct of Angelo Street, South Perth is a two minute drive away.

If your child is having a procedure early in the morning, you may like to consider bringing a snack in with you to eat while your child is in surgery.

Where can I find out more about the hospital and its services?

You may like to check out our website, www.sph.org.au. Here you will find additional information on how to return admission documents, how to ask for a quotes for procedures, our parking options and how we manage infection control issues.

What if my child has food allergies?

South Perth Hospital prepare all food on-site, so we are able to individually cater for specific patient needs. Please contact the hospital if you wish to discuss allergy concerns further. You can also bring in special food for you or your child if required or preferred.

What if my child becomes unwell a few days before surgery?

If you notice any changes in your child's health prior to admission, you need to contact your child's doctor. You should also call the doctor if your child has a cough, cold, fever, or rash or has been exposed to an infectious condition.

What time should I bring my child to the hospital?

Your child's doctor will advise you of your admission time, there is no need to come any earlier. Remember admission time is not the time of surgery. This may not be for a couple of hours after your arrival and will depend on your child's position on the doctor's operating list. Please check with your doctor to clarify.

Information for Boarders Version 5: August 2018



SOUTH PERTH
HOSPITAL

Information for Boarders



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We hope that your stay with us is as pleasant as possible!

A boarder can be defined as someone staying overnight with a patient, most commonly a child, whilst they are in hospital.

A boarder can be a parent a relative or a carer.

Where the person for admission is a mother who is still breastfeeding, the infant may qualify as a boarder, however, arrangements must be made to ensure another adult is available to care for the infant when the patient is in surgery and for the immediate post operative recovery period.

Parents:

If you are travelling in from country areas, you may need to consider obtaining local accommodation before or after the surgery.

Please arrange for the care of your other children and organise any other arrangements for your home, with family and friends. If you have to bring your child's siblings into hospital, you must bring a support person to look after them while you are caring for the child undergoing the procedure.

Nursing staff cannot care for siblings. Their responsibility lies with the person who is the patient.

In most cases, patients accompanied by a boarder will be allocated a single room. The difference in cost for single accommodation must be met by the patient/parent if this is not covered by the patient's health fund. Rebates for boarders vary according to health funds, as do the maximum number of rebateable days.

Emergency Procedures:

To comply with our emergency evacuation procedures and regulations, South Perth Hospital requires all boarders to provide us with their personal details on arrival. In the event of an activation of the fire alarm, please follow the directions of the nursing staff.

Facilities:

As a boarder, you are entitled to the following;

- ◆ Meals (your menu will be collected with the patient's menu).
- ◆ Tea and coffee making facilities in the ward pantry area.
- ◆ A fold-away bed or recliner chair complete with linen.
- ◆ Towels for showering.

Free parking is available at the rear of the hospital on Burch Street.

Please note that at the discretion of the Clinical Nurse Manager and in the interest of Occupational Safety and Health, there may be a restriction on the number of boarders permitted on the ward at any one time.

During Your Stay:

Our aim is provide a safe, professional and friendly atmosphere, so we ask that you:

- ◆ Treat all people with dignity, courtesy and respect.
- ◆ Be involved in the decision making processes for care which involves you or your child.
- ◆ Alert the staff if you are at any time concerned about the patients condition.
- ◆ Ask for more information if there is anything you do not understand.

- ◆ Inform the nursing staff if you wish to leave the ward area.
- ◆ Supervise children at all times and don't allow them to wander unaccompanied.
- ◆ Honor the no smoking policy. Legislation prohibits smoking within the hospital buildings, courtyards or grounds. Smoking is also prohibited within 5 meters of the hospital entrances.
- ◆ Place your bed so as not to obstruct the doorway and to allow nursing staff easy access around the room.
- ◆ Fold away your bed by breakfast time (8.30am).
- ◆ Do not leave toys etc on the floor where they can cause a hazard to hospital staff.
- ◆ Dress appropriately at all times to avoid embarrassment.
- ◆ Respect the property and facilities of South Perth Hospital.
- ◆ Report any unsafe aspects of your environment.
- ◆ Inform us if we are not meeting your expectations.

